



This is your E-Ticket
This ticket is non-refundable and Transferable



R0ST7555



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|-------------------|-------------------|---------------|------------|
| • Booking Ref. No | RT020525REZVNO | • Ticket Type | ADULT |
| • Guest Name | Mr ALI ALHAYALI | • Valid Till. | 02/05/2025 |
| • Tour Name | The Dubai Balloon | • Timings | |

Terms and Condition :



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Children under 18 must be accompanied by an adult aged 21 or older.

For each adult ticket, one infant (under three years) receives a complimentary ticket.

Anyone under the influence of Alcohol or any other drugs is strictly not allowed to fly.

Also, all passengers will need to sign the declaration that he/she doesn't have the above problems (Mandatory)

There will be no refund for unused or partially used services

Proof of age is required for children and infants during ticket redemption.

The service provider holds no responsibility if any component of an attraction is non-operational due to technical reasons.

Pregnant ladies over 3 months, any person who has Heart problem / serious knee & back pain, has undergone major surgery during the last 6 months, and suffering from height phobia is not recommended for this activity.

Each flight lasts approximately 10 minutes. Total experience duration may vary due to loading, offloading, and queue management. Please allow for potential extended time during peak periods. timings are 10:00 AM to 11:00 AM and 6:00 PM to 12:00 AM Midnight

Utilize the weather widget on website to plan your visit up to three days in advance. Select your desired date and time to view the accurate weather forecast for your chosen experience. Access the weather widget and plan your flight experience with confidence

Cancellation Policy:

In case Tours or Tickets cancelled after Booking 100 % charges will be applicable.

Child Policy:

Children below 3 years of age will be considered infant

Children between 3 to 11 years will be charged child rate

Above 12 Year will be considered as Adult

Guests who do not wish to participate in the flight experience, but want to watch their family, can purchase a lounge access ticket on-site for AED 40 and enjoy a beverage while waiting. Please note that there are limited spaces available in the lounge.



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